



Autumn Newsletter 2018

Welcome to our Tayview Autumn Newsletter

FLU CAMPAIGN 2018

As per previous years, all patients over 65 years of age, carers, pregnant ladies and patients aged 18 and over who are in an 'at risk' group are entitled to receive a vaccination. This year, patients will receive a different type of vaccination depending on their age. Therefore, it is very important that you attend the clinic which applies to you during the specified time below:

Children aged 2-5 (not currently at school):

The practice will contact all parents to arrange an appointment

Ages 18-64 (at risk group)

You should contact the practice at the beginning of October to arrange an appointment

Ages 65-74:

Newport Practice – Tuesday 9th October between 12:30 and 15:00

Tayport Practice – Thursday 11th October between 12:30 and 15:00

Ages 75 and over:

Due to a manufacturing issue, the vaccine being provided for your age group is currently limited in stock. All GP practices in Scotland will only receive a proportion of their orders during the months of October, November and December. This restriction is completely out-with the control of the practice and we must make you aware that once the supply of this vaccine is used up, you will be advised to attend a further clinic in November or December.

Newport Practice - Tuesday 9th October between 09:00 – 11:30

Tayport Practice – Thursday 11th October between 09:00 – 11:30

SHINGLES CAMPAIGN 2018

All patients aged 70-79 are entitled to receive a Shingles vaccination this year. If you have already had a Shingles vaccination, you do not need to have another one. Shingles can be a very painful condition and this vaccination helps reduce your chances of catching shingles. If you do catch shingles, it can help reduce the symptoms of shingles. We would encourage any patient aged 70-79 to consider being vaccinated. If you wish to be vaccinated, please speak with a receptionist who will assist you with making an appointment.



SCOTTISH GRADUATE ENTRY TO MEDICINE (SCOTGEM)

As a practice, we are fortunate to have been selected to help participate in the ScotGEM course. The Scottish Graduate Entry Medicine (ScotGEM) is a four-year long programme run by the universities of St Andrews and Dundee and health boards in Fife and Tayside, in collaboration with NHS Highland, NHS Dumfries and Galloway, and the University of Highlands and Islands. ScotGEM is designed to develop doctors interested in a career as a generalist practitioner within NHS Scotland, with a focus on rural medicine and healthcare improvement. During this course, medical students will be involved in learning about different medical conditions each week. Some of this learning involves meeting with patients to discuss how their medical condition impacts them. We are grateful to our patients for their continued support should you be asked to help participate with this course.

EXTENDED HOUR APPOINTMENTS

From Monday 3rd September 2018, our extended hours provision will change from evening surgeries to early morning surgeries. This means appointments will be available for patients every Monday from 07:30 at our Newport Practice. Previously, only 2 doctors provided these surgeries each week. This new system will allow up to 4 doctors to provide early morning surgeries each week giving our patients a greater option of the GP they wish to see. These appointments are more suited to patients who are unable to attend the practice during working hours. If you wish to book one of these appointments, please speak with a receptionist who will assist you further. Alternatively, these appointments can also be booked online

INTERACTIVE TOTEM POLE

We have recently installed a new interactive totem pole at our Newport practice. This is an interactive screen that patients can use whilst visiting the practice. It allows patients to review practice information, learn about medical conditions and be informed of any important practice news.

PRACTICE CLOSURE – PUBLIC HOLIDAY

The practice will be closed on: Monday 1st October for a public holiday. We will reopen on Tuesday 2nd October at 08:00. NHS 24 will be providing cover on this day and can be contacted by dialling 111. If you feel your medical concern is life threatening, you should dial 999

DR GILMOUR – MATERNITY LEAVE

Dr Gilmour will be absent from the practice, on maternity leave, from 26/11/2018 and will return back to the practice during November 2019. Dr Richard Bowditch will be covering Dr Gilmour's absence at that time.

DNA (did not attend) and appointments offered

In the last 3 months we have had a total of 176 appointments wasted due to patients not attending or failing to cancel their appointments. We also provided a total of 5690 GP appointments, 266 house calls & 943 telephone consultations.